



Power your spend management process with Jaggaer delivered by procurement experts Xoomworks

Choosing an eProcurement solution is a major step towards better spend management – capturing savings, improving efficiency and gaining control. Our focus is on procurement outcomes, not just technical go-lives, helping you to maximise your savings and ensure your operational efficiency with our extensive end-to-end expertise, from sourcing to contract management, supplier lifecycle and performance.

As procurement experts we know that your go-live is just the start of your eProcurement process. Xoomworks will act as your single point of contact to guide you through your Jaggaer software implementation and beyond, ensuring you are optimising your total cost of ownership.

Rapid deployment of Jaggaer Source-to-Pay

Our cloud-based, rapid deployment methodology means we can get systems live quicker, allowing a greater focus on change management to fully embed Jaggaer in your business.

We ensure that you get the right strategic advice and design to optimise your procurement landscape. Our service includes:

- Full lifecycle implementation and project management
- Communication and change management
- Best practice process design and configuration
- Supplier enablement
- Optimisation service to ensure maximum user adoption and promote best practice



Optimisation of your Jaggaer spending management solution

Xoomworks provides an optimisation expertise service after your Jaggaer go-live to ensure you are getting the most out of your system. It provides advice and expertise to ensure benefits are identified and achieved from your spend management solution and ensures that your solution is continually improved and delivers on your original business case.

Because customer success (not just a technical go-live) is so important to our service, we include this service free of charge 6 and 12 months after your implementation.

How it works:

- Extract relevant data from your Jaggaer system
- Apply data to Xoomworks' Optimisation Dashboard
- Analyse data in context of customer success metrics, business case and 'what good looks like' statistics

Provide insight into successes and improvement areas

Produce standard optimisation report

Jaggaer Operational Support Services

In addition to our onsite implementation teams, Xoomworks has a team of Jaggaer experts based at our multilingual Service Desk and centre of excellence in Romania. Combined with our European consultants, this allows us to provide the right mix of expertise at the right price.

Our services are designed to allow your team to focus on the core objectives to drive value for your business while we make sure everything is running smoothly.



Service Desk & Release Management

Ensuring your systems are running smoothly – multilingual, ITIL-based 24/7 support for source-to-pay systems and analytics.

From 1st line user queries to in-depth technical development, application management, upgrades and release management



Enhancement Services

Helping you deliver more value through data cleansing and spend analytics to supplier enablement and training.

Our service desk can also be extended to manage operational procurement activity to free up your team's time for more strategic activity.



Sourcing

From complex category management to one-off auction support. Our services help you deliver greater savings faster.

Xoomworks consultants have sourced over £1billion of goods and services, in a broad range of direct and indirect categories.

Why Xoomworks?

We've been delivering eProcurement solutions for over 18 years. Our team of 80+ procurement specialists have provided expertise to some of the largest and most complex solutions globally, from technical landscape design through to implementation and post go-live support.

Our experience in implementing solutions across many clients has enabled us to develop solutions and methodologies that help reduce costs, cut risk and increase benefits.



XoomCloud is our cloud-based, rapid deployment methodology that we tailor and use on all our projects. It is an in-depth playbook that ensures consistency in delivery, provides greater governance, and makes sure all the best ways of working with our partners are always at our fingertips.



XoomConnect is our integration tool that reduces time and cost of integrations by over 50%. Consisting of 3 modules of blueprints and plugins (various technologies, middleware and ERP's), it reduces risk and speeds up project delivery.



XoomTune is our optimisation dashboard and methodology that we build into each project 6 months after go-live. It helps ensure clients are delivering against their business case and provides recommendations on where improvements can be made.